

Refrigerated Medicine Delivery: Receive, Inspect, Store

Chain-of-custody record with stop conditions and exception routing

FICTIONAL SPECIMEN — STOP IF THE SEAL, INDICATOR, OR PRODUCT CONDITION FAILS

Do not use questionable product and do not guess whether it is safe. Keep the package closed, separate it from usable medicine, and call the pharmacy.

RECIPIENT Avery Lin (fictional)	DELIVERY ADDRESS 47 North Bay Court, Cedar Point, ST 58116	PRODUCT Fictional biologic prefilled pens · 4	REQUIRED STORAGE 2–8 °C (36–46 °F); do not freeze
COURIER Harbor Route Logistics (fictional)	TRACKING HRL-8840-1267	PACKED 06/12/27 · 8:42a	USE-BY See each pen label · earliest 11/30/27

CHAIN OF CUSTODY				
CHECKPOINT	DATE / TIME	PERSON / SYSTEM	CONDITION	INITIALS
Pharmacy final verification	06/12/27 · 8:31a	R. Shaw, RPh (fictional)	Product, quantity, lot, expiry matched	RS
Pack-out completed	06/12/27 · 8:42a	M. Quinn, technician (fictional)	Qualified shipper CC-24; two conditioned packs	MQ
Courier acceptance	06/12/27 · 8:49a	Scan HRL Cedar-07	Seal JSP007184 intact; indicator armed	C07
Doorstep arrival	06/12/27 · 10:54a	D. Vega, courier (fictional)	Handed directly to recipient; no unattended dwell	DV
Recipient inspection	06/12/27 · 11:01a	Avery Lin (fictional)	Accepted after all checks passed	AL
Refrigerated	06/12/27 · 11:06a	Avery Lin (fictional)	Middle shelf; original carton; not against cooling vent	AL

OPEN IN THIS ORDER

1. Bring the package indoors immediately. Keep it away from direct sun, heaters, pets, and children.

2. Before cutting tape, compare the name and address on the shipping label. If they are not yours, do not open it; call 555-0410.

3. Inspect the outer box for crushing, wetness, puncture, staining, or an open seam.

4. Confirm tamper seal **JSP007184** is present, intact, and matches this record.

5. Open the carton and locate the temperature indicator card before removing the product.

6. Read the indicator exactly as printed below. Do not infer condition from whether the packs feel cold.

7. Compare the product name, quantity, lot, and earliest use-by date with this sheet.

8. Place the unopened product carton in a refrigerator at 2–8 °C within 15 minutes of opening.

TEMPERATURE INDICATOR DECISION MATRIX

INDICATOR APPEARANCE	MEANING FOR THIS SHIPMENT	ACTION
Window A clear; Window B clear; freeze dot clear	No warm excursion or freeze event registered	PASS — continue inspection and refrigerate
Window A blue; Window B clear	Brief threshold event registered	HOLD — keep package closed and call 555-0412; do not use
Window A blue; Window B blue	Extended threshold event registered	STOP — quarantine entire shipment and call immediately
Freeze dot purple	Possible exposure below allowed range	STOP — do not use even if product looks normal
Indicator missing, wet, torn, unreadable, or not armed	Condition cannot be verified	STOP — treat as an exception; photograph and call

This fictional shipment uses a fictional two-window indicator. Real devices differ. Always follow the instructions packed with the actual shipment.

PACKAGE AND PRODUCT ACCEPTANCE CHECKLIST

CHECK	PASS STANDARD	SPECIMEN OBSERVATION	RESULT
Outer carton	Dry; no puncture, crushing, or open seam	Dry and square; all seams closed	PASS
Tamper seal	Number matches and seal is unbroken	JSP007184 intact	PASS
Indicator	Both windows clear; freeze dot clear	All clear at 11:01a	PASS
Product carton	Dry, closed, legible label	No moisture; label legible	PASS
Quantity	4 prefilled pens	4 pens in sealed inner carton	PASS
Lot	Lot JX7M42 on all units	All four marked JX7M42	PASS
Use-by	No earlier than 11/30/27	All four marked 11/30/27	PASS
Appearance	No cracks, leaks, or visible damage	No defect seen through packaging	PASS

STOP CONDITIONS AND EXCEPTION PATH

STOP CONDITION	IMMEDIATE HANDLING	DOCUMENT	CONTACT / RESPONSE
Wrong recipient, product, strength, quantity, lot, or expired item	Do not use; separate package from other medicine	Photograph label without sharing it publicly	555-0410 · immediate during open hours
Broken seal, wet/crushed carton, leak, cracked pen, or visible particles	Do not handle leaking material with bare hands; keep people and pets away	Photo of outer damage if safe	555-0412 · immediate
Any failed or unreadable indicator	Keep in original shipper; do not refrigerate with usable stock unless pharmacist directs	Photo of indicator and seal	555-0412 · pharmacist response within 30 min
Package left unattended or arrival time unknown	Do not use; preserve package as found	Record discovery time and location	555-0412 · same-day assessment
Medicine was accidentally frozen, heated, or left out after acceptance	Quarantine; do not discard and do not use	Record exact times if known	Clinical pharmacist evaluates manufacturer data
Needle injury, allergic reaction, severe symptoms, or medical emergency	Emergency action; package questions can wait	No photo required	Call 911

REFRIGERATOR PLACEMENT

- Store unopened in the original carton at 2–8 °C (36–46 °F).
- Use a middle shelf, not the door, freezer compartment, produce drawer, or directly against the back wall or cooling vent.
- Do not freeze. Do not use a unit that has frozen unless the dispensing pharmacy explicitly clears that exact unit.
- Keep food and spills away from the medicine carton.
- Keep out of reach of children and pets.
- Follow each product label for light protection and any post-removal limit.

IF POWER FAILS

1. Keep the refrigerator door closed.
2. Note the time power failed and returned.
3. Do not move the medicine to loose ice or a freezer.
4. If safe storage cannot be confirmed, call 555-0412 before moving or using it.
5. Do not discard product until the pharmacy completes an assessment.

DELIVERY DISPOSITION

OUTCOME	SELECTION	RECORD
Accepted and refrigerated	YES	All eight checks passed; refrigerated 11:06a
Accepted with pharmacist authorization	NO	Not applicable
Rejected / courier retained	NO	Not applicable
Quarantined pending assessment	NO	Not applicable
Recipient acknowledgment	Avery Lin (fictional)	Signed electronically 06/12/27 11:08a

Do not guess: Feeling the package or gel packs is not a temperature assessment. Only the shipment's defined indicator and the dispensing pharmacy's documented review determine disposition.

FICTIONAL SPECIMEN. Juniper Street Pharmacy, the recipient, courier, product, lot, seal, indicator, temperatures, dates, and contacts are synthetic. This is not labeling for any real medicine or shipping system. Follow the real package insert and dispensing pharmacy.